

PUBLIC OFFER

on the use of the website and participation in lottery games

Version dated 19 January 2026

1. General Provisions

This Public Offer (hereinafter referred to as the **“Offer”**) defines the terms and conditions for using the official website <https://x2.kg> (hereinafter referred to as the **“Website”**), the procedure for User registration, as well as the terms for concluding and executing an agreement for participation in lottery games.

The operator of the Website and the entity providing services to Users is **X2 Limited Liability Company (LLC “X2”)** (hereinafter referred to as the **“Operator”**).

The Operator carries out its activities in accordance with the legislation of the Kyrgyz Republic, including but not limited to:

- the Law of the Kyrgyz Republic **“On Lotteries” dated 21 December 2023 No. 214;**
- the Law of the Kyrgyz Republic **“On Counteracting the Legalization (Laundering) of Criminal Proceeds and the Financing of Terrorist Activities” dated 31 July 2018 No. 87;**
- the Law of the Kyrgyz Republic **“On Personal Data Information” dated 14 April 2008 No. 58;**
- other regulatory legal acts of the Kyrgyz Republic.

Use of the Website, registration of a user account, and performance of any actions using the Website shall constitute the User’s **full and unconditional acceptance of the terms of this Offer.**

The agreement for participation in a lottery game is concluded electronically and shall be deemed concluded **from the moment an electronic lottery ticket is registered in the Operator’s system.**

2. User Requirements

Participation in lottery games is permitted **only for individuals who have reached the age of 18 (eighteen) years.**

By registering on the Website, the User confirms that:

- they act on their own behalf;
 - they provide accurate and personal data belonging to them;
 - they do not use personal data belonging to third parties.
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3. Personal Data and Notifications

By registering on the Website and accepting the terms of this Offer, the User gives consent to the Operator for the processing of their personal data for the following purposes:

- user registration;
- provision of Website services;
- accounting of bets;
- payment of winnings;
- compliance with the legislation of the Kyrgyz Republic.

The User agrees to receive informational messages from the Operator sent via:

- SMS messages;
- email;
- push notifications;
- other communication channels.

Such messages may be required for the proper functioning of the Website, confirmation of User actions, and informing Users about tickets and winnings.

Withdrawal of Consent

The User has the right at any time to withdraw their consent to receive informational and/or advertising messages by sending a corresponding notification to the Operator using the methods specified on the Website.

Withdrawal of consent shall not affect:

- messages necessary for the performance of the agreement;
- messages required to ensure the functioning of the Website;
- messages required to comply with the legislation of the Kyrgyz Republic.

Withdrawal also does not affect the legality of personal data processing performed prior to such withdrawal.

4. Lottery Rules and Their Priority

The User's participation in each specific lottery game is carried out in accordance with the **Rules of the respective lottery**, published on the Operator's Website.

The Rules of each specific lottery are an **integral part of this Offer** and contain:

- participation conditions;
- ticket price or bet amount;
- procedure for formation and distribution of the prize fund;
- rules for determining winnings;
- procedures and deadlines for the payment of winnings.

In the event of any conflict between this Offer and the Rules of a specific lottery, **the Rules of the respective lottery shall prevail**.

The Operator has the right to publish new lottery games on the Website and approve new versions of lottery rules without amending this Offer, provided that such rules are published on the Website.

5. User Account and Access

The User bears full responsibility for maintaining the confidentiality of their account access credentials, including:

- login;
- password;
- verification codes;
- other authentication means.

All actions performed using the User's account shall be deemed to have been performed **personally by the User**.

The Operator has the right to temporarily restrict or suspend access to the User's personal account in the following cases:

- violation of the terms of this Offer;
- detection of inaccurate or false information;
- necessity to comply with the legislation of the Kyrgyz Republic;
- compliance with mandatory orders issued by authorized authorities.

6. Payments and Winnings

User funds are recorded on an **electronic balance (lottery wallet)** created within the Website or through payment services of the Operator's partners.

The procedure for topping up the balance, accounting of bets, and payment of winnings is determined by:

- this Offer;
- the Rules of specific lotteries;
- the terms of relevant payment services.

The right to receive winnings arises when:

- the conditions of the relevant lottery rules are fulfilled;
- the electronic ticket has been properly registered in the Operator's system.

In accordance with the Tax Code of the Kyrgyz Republic, lottery winnings exceeding the the established tax-exempt threshold are subject to personal income tax at a rate of 10%.

As of the date of publication of this Offer, the tax-exempt threshold amounts to 5,000 (five thousand) KGS per single winning.

In case this threshold is exceeded, the Operator acts as a tax agent and withholds personal income tax from the amount of the winning at the moment it is credited to the User's balance (lottery wallet).

6.1. Refund of Funds

The User has the right to request a refund of funds credited to their electronic balance (lottery wallet) in the cases and under the procedure provided in this section.

Refunds may be made under the following conditions:

- the refund is made **within the amount of the remaining funds available on the User's electronic balance at the time the refund request is submitted**;
- there are no pending gaming operations;
- the User's account is not blocked due to violations of the legislation of the Kyrgyz Republic or the terms of this Offer.

A refund request may be submitted by the User through:

- the personal account on the Website;
- or by contacting the Operator's customer support service.

Refunds shall be processed **using the same payment method that was used for the deposit**, unless otherwise provided by the rules of the relevant payment system or the legislation of the Kyrgyz Republic.

The refund request shall be processed **within up to 72 hours** from the moment the Operator receives the request.

The actual time for funds to be credited depends on the terms of the relevant bank or payment system used for the refund.

6.2. Payment Systems

Balance top-ups and other payment operations on the Website may be carried out using payment systems and banking services of the Operator's partners.

Information about available payment systems, including their **logos**, is published on the Website:

- on payment pages;
- within the user account interface.

The use of payment systems is carried out in accordance with the rules and terms established by the respective payment systems.

7. Acceptable Use of the Website

The User undertakes to use the Website, their user account, and the Website services **in good faith and solely for the purpose of participating in lottery games**.

The use of the Website and related services is prohibited in any manner that:

- violates the legislation of the Kyrgyz Republic;
- violates the terms of this Offer;
- creates a risk of harm to the Operator, its partners, or third parties.

If actions are identified that do not correspond to the normal purpose of participating in lottery games or that create legal or operational risks for the Operator, the Operator has the right to take measures provided for in this Offer and permitted by the legislation of the Kyrgyz Republic.

8. Liability

Participation in lottery games is **voluntary** and involves an element of chance.

The Operator does **not guarantee any winnings** and shall not be liable for User expectations that are not based on the Rules of specific lotteries.

The Operator shall not be liable for interruptions in the operation of the Website caused by circumstances beyond its control, including:

- failures of communication networks;
- failures of equipment;
- failures of services provided by third parties.

9. Amendments to the Offer

The Operator has the right to amend the terms of this Offer **unilaterally**.

A new version of the Offer shall come into force **from the moment it is published on the Website**.

Continued use of the Website after such amendments shall constitute the User's acceptance of the new version of the Offer.